



Specialists in plastic building products

## Online Returns Form

When returning items please ensure you note the following:

Complete the Online Returns Form and enclose with your returned items.

- Before returning your order, within the 30 day period, email us at [help@nationalplastics.co.uk](mailto:help@nationalplastics.co.uk) with your order number, your invoice number, and reason for the return.
- You have up to 30 days from the date of delivery to return any unused, unmodified or unwanted items. Items can only be returned if fit for resale.
- Orders returned within 14 days of receipt will be fully refunded.
- Orders returned between 15 and 30 days of receipt will be subject to a 20% handling charge to cover re-stocking costs.
- The cost of returns must be covered by the customer. we do not provide a collection service.
- Full terms and conditions can be found on our website.

Customer Name:

Delivery Date:

Order Number:

Signed:

Product Code	Description	Condition	Qty	Reason for Return